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**Hertvik Insurance Group's Vice President of Commercial Lines, Mike McAvinue,  
Awarded Top CSR Award from Coterie Insurance**

**Medina, OH, November 8, 2022**, -- Hertvik Insurance Group is proud to announce Mike McAvinue, Commercial Lines Vice President, has been awarded Top CSR Award from Coterie Insurance.

Coterie Insurance, the partner-focused company transforming small business insurance, released its annual list of the 2022 Top CSR Stars in the industry. Seeking to honor the often-under-recognized customer service representatives (CSRs) that make insurance possible, Coterie's list names the top 25 and top 10 of the nation's CSRs.

"We're passionate about this industry for a number of reasons and the incredible people working every day to make it run smoothly is certainly one of them," said Britni Zandbergen, VP of Marketing at Coterie Insurance. "Alongside almost every amazing insurance agent or broker is a hard-working, rockstar CSR that makes everyone's job more manageable. These awards allow us to shine a light on these often under-recognized champions of insurance."

Judges for the Top CSRs included industry influencer Brett Fulmer, agent Reggie Pulliam, 2021 Top CSR Kendra James, as well as Coterie's VP of Insurance Adrena Nunnally and Coterie's Director of Agent Success Jason Johnson. Judges reviewed entry after entry of CSRs who are knowledgeable, hard-working, and inspirational.

Learn more about all of the 2022 Top CSR Stars:  
<https://coterieinsurance.com/press/2022-top-csr-stars-2022/>

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**About Coterie Insurance**

Coterie Insurance is on a mission to make business insurance easy. Through tech-based business insurance solutions, Coterie Insurance delivers simpler coverage, more accurate pricing, and a streamlined experience.

**About Hertvik Insurance Group**

Hertvik Insurance Group is one of Northeast Ohio's premiere independent insurance agencies that delivers insurance and financial services to individuals and businesses in Ohio and throughout the US since 1946. Service Northeast Ohio in Medina, with affiliate offices in Sandusky and North Canton.

